

Question: What systems require SNAP approval?

Answer: Any systems touching the DISA network need connection approval.

Question: Are you aware of any formal training available for Node Site Coordinators?

Answer: We are not aware of any but the [Connection Process Guide](#) provides step-by-step instructions.

Question: Do NIPR and SIPR systems require to be registered?

Answer: Yes, NIPRNet systems are registered in SNAP. SIPRNet systems are registered in SGS.

Question: Is there a form for Consent to Monitor (CTM)?

Answer: Yes, within the reference documents section on SNAP.

Question: What is SNAP trying to achieve? Is it just a database?

Answer: It checks to see which system is connected to the DISA network. It collects documents to be reviewed and approved for a connection.

Question: Can DoD contractors initiate a SNAP account and register C-ITPs? Or does it need to be government?

Answer: Yes, contractors can register and initiate registrations.

Question: Do C-ITP's need CCSD#'s?

Answer: C-ITP registrations use the system name in place of the CCSD.

Question: I'm following the Security Onboarding Milcloud 2.0 guide. I completed steps 1 and 2, do I need to submit new accreditation package.

Answer: Follow the steps in the Cloud Computing SRG (https://dl.dod.cyber.mil/wp-content/uploads/cloud/pdf/Cloud_Computing_SRG_v1r3.pdf).

Question: Do SNAP entries need to be renewed?

Answer: Yes.

Question: If a POC is updated in SNAP does the entire package need to go through the approval process?

Answer: No, the POC can be updated anytime without the package going through approval again.

Question: Are there automatic e-mails to notify users their accounts are going to be locked due to an expired cyber awareness training certificate?

Answer: No, but e-mail the CAO team after you complete the training each year and your account will be updated with the new date.

Question: What division is the CAO?

Answer: RE4

Question: What is the URL for SNAP?

Answer: <https://snap.dod.mil>

Question: What type of topology is acceptable? Simple block diagram?

Answer: The type of topology depends on the specific organization.

Question: When DISA alerts Mission partners of an expiring connection, do they use email addresses identified in SNAP or somewhere else? And if SNAP, how do MPs know who is listed as their POC?

Answer: The POC is listed in section 0 of each registration. It can be changed any time.

Question: Are Mission Partner's responsible for keeping the POC information up-to-date?

Answer: Yes.

Question: If a SNAP package is expiring, does SNAP send out emails at the 90 day mark, 60 day mark, etc. to the user? Also, if the user fails to update their package, how soon do they get disconnected and which org does the disconnect?

Answer: Yes, SNAP sends e-mail's at 90, 60, and 30 days of expiring. CAO sends a disconnect report to JFHQ every Wednesday. If your circuit expires on that Wednesday and before, you will be reported to JFHQ for possible disconnect.

Question: How would I find the SNAP POC for SpaceForce?

Answer: Contact the USSF SPOC SpOC/S3/6CM.

Question: Is SNAP replacing an existing process or is this new? If so, what process

Answer: SNAP existed for years. It is not replacing a new process.

Question: Is GIAP handled by the same group?

Answer: Yes, SGS is handled by the CAO.

Question: Are there updated versions of the cloud and VPN guides?

Answer: The guides are located at <https://snap.dod.mil> -> reference documents -> all systems.

Question: Please address VRF registrations? Registered under NIPR module. Do not have CCSD number. The registration number does not show up.

Answer: If the registration is submitted it is ok the number does not appear.

Question: Who does a customer contact if they need to extend their circuit ATO?

Answer: Contact the CAO to extend it.

Question: Do IPSEC VPNs need to be registered or GRE tunnels?

Answer:

Question: Once steps are completed is there a timeframe when SNAP registration expires?

Answer: Registration takes 2-5 days to process. It depends on the ATO for the expiration date.

Question: Will MilCloud get an ATO?

Answer: The PA is for DISA as a whole. The ATO is connected at the mission partner data and addresses risk. There is not a blanket ATO.

Question: Is MilCloud still a viable cloud option for mission owners?

Answer: MilCloud can be contacted at <https://www.cloud.mil/Contact-Us/>.