



DCS Resource Utilization and Conservation During Critical Events

- 1) DCS audio (using headset) is the recommended solution during mass-telework scenarios. *
- 2) Dial-in will work well unless VoIP backbone saturation is occurring, try again and please be patient.
- 3) Avoid desktop sharing and use of webcams (quadruples required bandwidth).
- 4) Avoid peak hours of 9AM to 10:30AM and 1PM to 2:30PM Eastern.
- 5) Keep meetings brief to free-up resources for others during this critical time.
- 6) Utilize early morning and evening hours to the extent possible.
- 7) During daytime hours, meetings starting at “top of the hour” may have delays. Suggest waiting 5 mins.
- 8) Verify local LAN or VPN connection speed with local IT staff before calling DISA GSD for DCS tickets. **
- 9) Check your PC task manager and verify that CPU utilization is not excessive due to virus scanning.
- 10) PCs must have Flash and Java installed and enabled. Visit (<https://cyber.mil/dcs>). ***
- 11) Consider using DCS Chat (<https://chat.apps.mil> or Swift desktop) for long-term communication sessions.
- 12) Please attend DCS super user training which is primarily aimed at those who create and run conferences on a regular basis.

* If Microphones are used, Chrome or Firefox is preferred, and use “Listen only” as much as possible to conserve bandwidth.

** Use the “System Check” utility located on the left side of the main DCS portal page.

*** **Non DoD equipment must have DoD Root Certs Installed:** Go to the following public link. Click the Trust Store tab below the PKI and PKE tool header and obtain the 32 or 64 bit installer for the InstallRoot NIPR package.

https://public.cyber.mil/pki-pke/pkipke-document-library/?_dl_facet_pkipke_type=tools Follow the installation instructions and restart computer after installation.