DCS Resource Utilization and Conservation During Critical Events

1) DCS audio (using headset) is the recommended solution during mass-telework scenarios. *
2) Dial-in will work well unless VoIP backbone saturation is occurring, try again and please be patient.
3) Avoid desktop sharing and use of webcams (quadruples required bandwidth).
4) Avoid peak hours of 9AM to 10:30AM and 1PM to 2:30PM Eastern.
5) Keep meetings brief to free-up resources for others during this critical time.
6) Utilize early morning and evening hours to the extent possible.
7) During daytime hours, meetings starting at “top of the hour” may have delays. Suggest waiting 5 mins.
8) Verify local LAN or VPN connection speed with local IT staff before calling DISA GSD for DCS tickets. **
9) Check your PC task manager and verify that CPU utilization is not excessive due to virus scanning.
10) PCs must have Flash and Java installed and enabled. Visit (https://cyber.mil/dcs ). ***
11) Consider using DCS Chat (https://chat.apps.mil or Swift desktop) for long-term communication sessions.
12) Please attend DCS super user training which is primarily aimed at those who create and run conferences on a regular basis.

* If Microphones are used, Chrome or Firefox is preferred, and use “Listen only” as much as possible to conserve bandwidth.

** Use the “System Check” utility located on the left side of the main DCS portal page.

*** Non DoD equipment must have DoD Root Certs Installed: Go to the following public link. Click the Trust Store tab below the PKI and PKE tool header and obtain the 32 or 64 bit installer for the InstallRoot NIPR package. https://public.cyber.mil/pki-pke/pkipke-document-library/?_dl_facet_pkipke_type=tools Follow the installation instructions and restart computer after installation.