



Enterprise Audio Conference (EAC) Bridge Utilization and Conservation During Critical Events

Please ensure widest dissemination to all EAC users: During maximum telework/minimal staffing events, customers may experience access and connectivity issues due to spikes in demand. To avoid issues, consider implementing the following:

1. Reduce attendees to only those operationally necessary
2. Start meetings at staggered times :15, :20, :45, :50 after vice at exactly :30 or top of the hour
3. Avoid scheduling meetings during peak usage periods (0900-1130 EDT and 1300-1600 EDT)
4. Limit meetings on Weds as it is the peak usage day (Mon and Fri are better alternatives)
5. Conference chairpersons should set the conference to terminate when the chairperson leaves the conference by pressing *8 during the conference
6. Use DSN to dial the bridges when on base or calling via a soft client phone

For your reference, the following are the DSN equivalent numbers for the DISA EAC conference bridges (make sure and dial 94 or your organizations equivalent DSN dialing prefix prior to the number):

7. Never chain bridges together to support larger groups of callers
8. Consider using other solutions for large conferences: GCDS, DCS-U, or GVS-U
9. Consider using the built-in micro-bridge in your cell phone (up to 6 callers)

DISA currently provides EAC Bridge support to 1.36M users across all COCOMs, Services and Agencies as part of its EVoIP solution. This service is cleared for Unclassified FOUO discussions and is offered as part of the DISN rates with no additional fees.

Commercial Dial-in	DSN Dial-in
301-909-7350	312-723-7350
301-909-7355	315-448-1105
301-909-7351	312-885-7351
301-909-7353	324-578-1234
301-909-7349	312-434-7349
301-909-7352	312-631-7352
301-909-7354	315-227-1550
301-909-7356	312-885-7356
301-909-7357	312-434-7357