

### GVS Account Registration:

- Unclassified <https://gvs.mil/gvs-web>
- Classified: <https://gvs.smil.mil/gvs-web>

### Downloading the GVS Vidyo Desktop Client:

Admin privileges are required to complete the installation of the Vidyo Desktop Client on Government equipment. Contact your local Helpdesk or Service Desk for support. DISANet users can install directly from the Application Catalog.

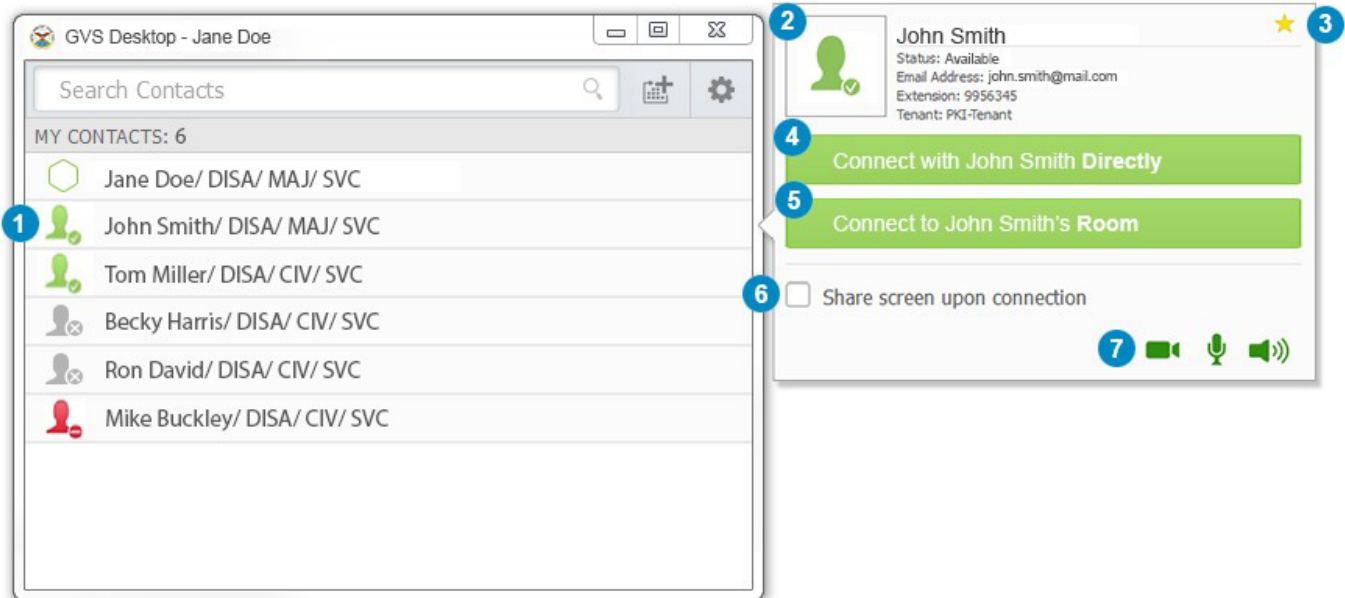
### Creating A GVS Public Room:

- Go to the GVS website
- Click the drop down for the Scheduling tab
- Click on Public Room
- At the bottom of the next page click "Create"

### Launching The Vidyo Desktop Client

1. Double-click the Desktop Client icon.
2. The GVS Desktop Client icon may also be found on the "Show hidden icons" window.
3. Enter the URL of the GVS Portal Server. The URL is <https://connect.gvs.mil> for Unclassified, and <https://connect.gvs.smil.mil> for Classified. Note: The Username and Password fields are not used. Insert your CAC in the card reader and press Log in.
4. When prompted, select your Email certificate. Press OK.
5. When prompted, enter the PIN number stored on your CAC and press OK

# Global Video Services (GVS)



## Making a Direct Call or Room Call

1. Click the person's name to view more information about the contact, place a direct call to a contact, or join the contact's room.
2. Displays the status and name of the contact, the contact's extension, and the tenant name.
3. Click this icon to remove the contact from your list.
4. Click "Connect with [name] Directly" to place a Direct Call to the contact. An invitation (pop-up message) is sent to the other person. If the person accepts your invitation, the call will begin. Note: The contact must be logged in to their Desktop Client to receive the message.

### **Need Help – Technical Support**

If you are experiencing technical difficulties, please contact the Global Service Desk for support.

#### **Phone:**

Toll Free: (844) 347-2457 Option 2 Commercial: (614) 692-0032 Option 2 DSN: (312) 850-0032 Option 2

#### **Email:**

NIPR Email: [disa.gsd.infrastructure@mail.mil](mailto:disa.gsd.infrastructure@mail.mil)

SIPR Email: [disa.scott.global.mbx.dccc@mail.smil.mil](mailto:disa.scott.global.mbx.dccc@mail.smil.mil)