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MICROSOFT INTUNE (DESKTOP & MOBILE) SUPPLEMENTAL PROCEDURES

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Developed by Microsoft and DISA for the DOD

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1. MICROSOFT INTUNE ENDPOINT MANAGEMENT CLOUD PLATFORM OVERVIEW

Microsoft Intune is a 100 percent Software as a Service (SaaS) cloud-based service. Intune offers mobile device management (MDM) and mobile application management (MAM). Some key tasks include:

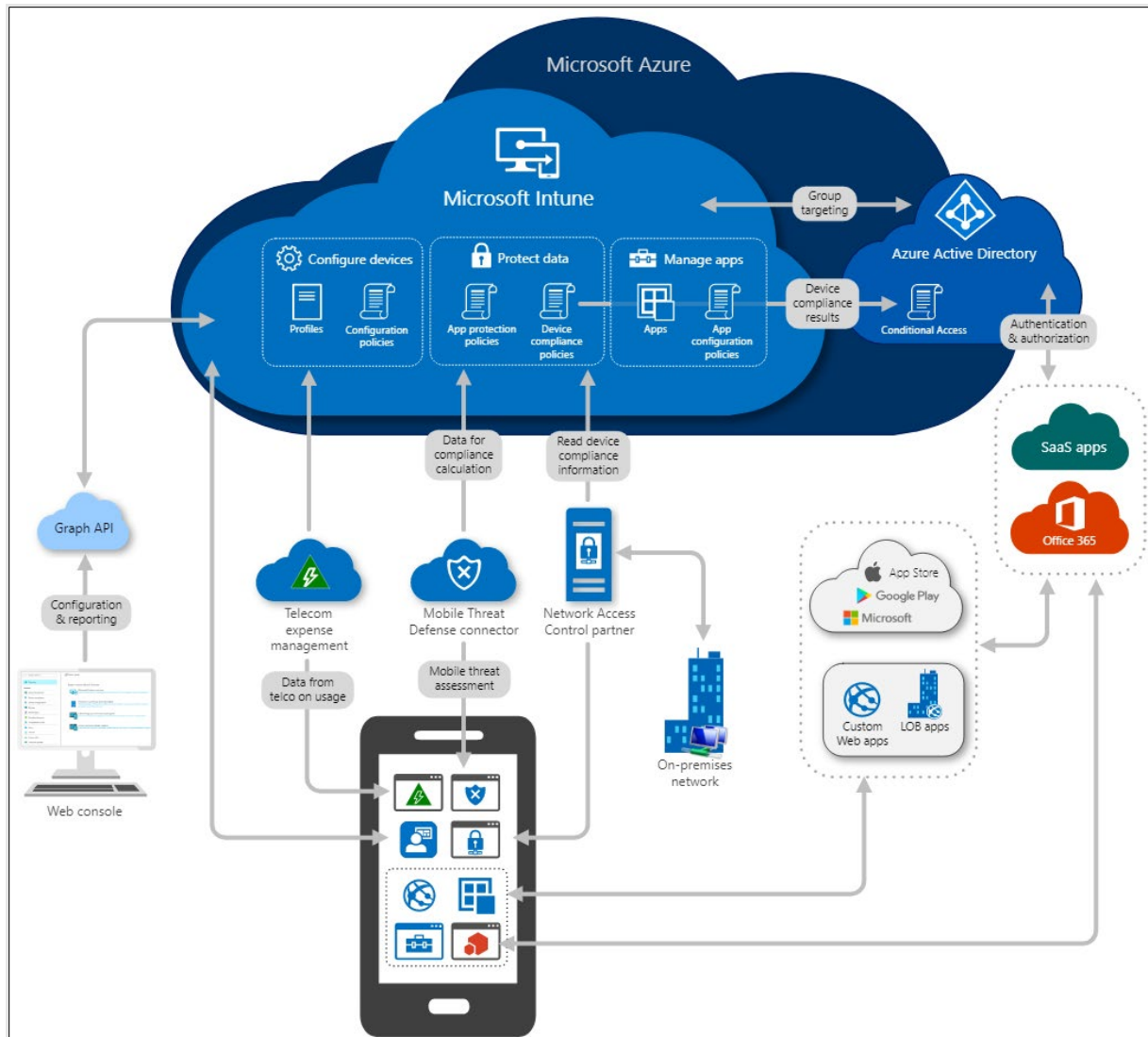
- Ensure devices and apps are compliant with Department of Defense (DOD) organization security requirements.
- Create policies that help keep DOD organization data safe on DOD-owned and personal devices.
- Use a single, unified mobile solution to enforce these policies and help manage devices, apps, users, and groups.
- Protect DOD organization information by helping to control the way the workforce accesses and shares its data.

Intune is part of Microsoft's Enterprise Mobility + Security (EMS) suite. Intune integrates with Entra ID to control who has access and what they can access.

Intune also integrates with Azure Information Protection for data protection. It can be used with the Microsoft 365 suite of products. For example, Microsoft Teams, OneNote, and other Microsoft 365 apps can be deployed to devices. This feature enables those in an organization to be productive on all of their devices while keeping the organization's information protected with policies created.

1.1 Microsoft Intune Architecture

Figure 1-1: Microsoft Intune Architecture



1.2 MDM Software Components

Table 1-1: Microsoft Intune Core Components

Component	Description
Intune Company Portal app	Intune mobile app (Agent) installed on the mobile device to communicate with the Intune cloud service.
Intune SaaS cloud service platform	Intune is a 100 percent SaaS cloud-based MDM and MAM service.
Intune – Microsoft Endpoint Management Console (SaaS Web Console)	Intune web-based administration console. The web console is part of the Intune cloud service platform.
Optional: Intune certificate connectors	Intune certificate connectors can be used to deploy certificates (PKCS imported certificates, PKCS#12, and SCEP certificates) used by mobile devices and apps for authentication to corporate resources through VPN, Wi-Fi, or email profiles.

1.3 Microsoft Intune MDM Required Endpoint and Firewall Ports

As a cloud-only service, Intune does not require on-premises infrastructure such as servers or gateways to enable administrative management of Mobile Operating System (MOS) devices in the DOD.

The following sections outline related Intune network endpoints in the cloud.

1.3.1 Network Endpoints for Microsoft Intune

This page lists IP addresses and port settings needed for firewall/proxy settings in Intune deployments.

- <https://docs.microsoft.com/en-us/mem/intune/fundamentals/intune-endpoints>

1.3.2 U.S. Government Endpoints for Microsoft Intune

This page lists the U.S. Government endpoints needed for firewall/proxy settings in Intune deployments.

- <https://docs.microsoft.com/en-us/mem/intune/fundamentals/intune-us-government-endpoints>